



zeevee.com/support

(877) 493-3833

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Announcement: For Customers of ZeeVee HDbridge 2380

Abstract: It has come to our attention that some versions of HDb2380 were loaded with firmware that can allow intermittent audio crossover. New firmware (revision 1.6.6.) is available to correct this potential issue, and should be installed immediately, from:

<http://zeevee.com/support/firmware>



Details: Customers of HDb2380 with firmware version 1.6.4 could experience intermittent audio crossover. The audio stream from one channel (e.g. ESPN) could be crossed over the audio stream with another channel (e.g. HGTV). A person watching ESPN could hear the audio track from HGTV, and vice-versa.

Firmware version 1.6.6 resolves this potential issue, and can be installed in just a few minutes.

For additional support and/or troubleshooting, please contact ZeeVee Technical Support at (877) 493-3833 or support@zeevee.com.