

**Panasonic**  
Communication Systems Division  
Technical Advisory

Updated: Oct. 19, 05

## **Subject: Setup TVA50/200 Voicemail as an Answering Machine**

Document Number: KXTVA1000002

### **Phone System Program:**

Setup Voicemail integration, as you would normally do on the phone system

### **TVA50/200 Voicemail Program**

1. Select **System Parameters** and click on **extension group** tab.
2. Click on the **ADD** button above **Group List No.**
3. Enter **100** as group list number and select **OK**
4. Click on the **ADD** button above **Extension No.**
5. Add all extensions into this group **100**
6. Select **Mailbox Settings** and click on **add mailbox**
7. Add mailbox 100 and assign extension 100 to this mailbox.
8. Select **Class of Service** and set options to maximum or appropriate for your application
9. Select **Port/Trunk Service** and **Service Group No.1\***
10. Select Custom Service Menu 1 as Incoming Service on All 4 modes (day-night-lunch-break)
11. Select **Service Settings** and click on **Custom Service** tab
12. Click and drag **Day Control** to the grid; you should have CS No. 1 (day control) window
13. Click and check all boxes (Sun ~ Sat, Holiday)
14. Double click on **Assign Operation** box and select **Trf to Mbx** (transfer to mailbox) option.
15. Enter mailbox number 100 as Value on (Sun ~ Sat, Holiday)
16. Click on **OK** when you are finished

**\*You may assign different Service Group No. to different ports/trunks if you need multiple mailboxes**

*This application is for fully trained Panasonic systems technicians. If the steps above do not seem familiar to you do not attempt to program the system. If you have any questions on this application refer to the installation manual for a full explanation.*